ASMPT

ENABLING THE DIGITAL WORLD

Smartphones, computers, networks, self-driving cars, intelligent machines, the latest medical advances, renewable energy – the digital transformation makes our lives easier, safer, and more comfortable.

And we are at the centre of it all: The world's leading technology companies manufacture their products with innovative solutions from ASMPT.



Largest hardware and software supplier for the electronics industry

Apprentice Global Service Engineering

Join us where we're enabling the digital world to realise its incredible potential, and we'll support you to realise yours too.

Our technology powers EVERYTHING with a digital component: we produce innovative equipment that enables some of the world's biggest names in electronics to bring their technology to market. We also enjoy a forward-thinking environment where continuous investment creates opportunities to work on exciting new projects on a global scale.



2,000 high-tech patents

While we have offices – and career opportunities – around the world, the real magic happens at our Product Innovation Centre in Weymouth, where our people are quietly but confidently working to enable and evolve digitisation on a global scale.

Our teams enjoy challenge and opportunity in equal measure, developing their skills and knowledge, working across multiple disciplines and operating at the cutting edge of technology. We do all of this in an environment where we put people first, collaboration matters, and everyone can enjoy living and working in a location that offers the best of coast, country and town.



12,000 employees from many different cultures

We think you will like it too.

About the Role

Looking for a placement where you can develop technical, analytical, and business skills in a global technology company? This role offers the opportunity to support worldwide service operations and customer relationship management activities for advanced SMT manufacturing solutions.



Annual group sales: US$ 2.49 billion

You'll gain hands-on experience working with operational processes, customer support activities, and global service teams, helping to deliver a high-quality experience for customers around the world. Alongside your day-to-day responsibilities, you'll build valuable technical and analytical skills while contributing to real business projects.



Active in over 30 countries

We understand that your studies are a priority. That's why you'll have dedicated time to focus on your degree-level learning and academic commitments, allowing you to apply your knowledge in a professional environment while continuing your personal and professional development.

What You'll Be Doing

As a **Global Engineering Apprentice**, you'll gain hands-on experience supporting global service operations and customer relationship management within a leading technology business. You'll:

- Support customer service and CRM processes across international teams.
- Use business systems to manage service activities, records, and customer cases.
- Assist with customer support and help ensure excellent service delivery.
- Analyse operational issues and contribute to process improvements.
- Monitor performance metrics and support reporting activities.
- Collaborate with colleagues and stakeholders across the business.
- Help maintain high standards of quality, compliance, and safety.

This apprenticeship offers a fantastic opportunity to build technical, analytical, and business skills while gaining real-world experience in customer operations, data analysis, and continuous improvement within a global, technology-driven environment.

What We're Looking For

We're looking for a curious, motivated individual who is eager to learn, enjoys solving problems, and is excited to start their career in a global technology business.

We are looking for someone who is adaptable, curious and eager to learn; someone who can embrace new technologies, including AI, build strong working relationships, and use critical thinking and creativity to solve problems and make a positive impact.

Essential

- 7 GCSEs (or equivalent) at Grade 4/C or above, including Maths and English.
- Level 3 qualification (A Level, BTEC, or T Level) in a STEM or Business-related subject.
- Strong analytical, problem-solving, and organisational skills.
- Good attention to detail and the ability to manage priorities effectively.
- Confident using Microsoft Office, including Excel, Word, and PowerPoint.
- Strong communication skills and the ability to work both independently and as part of a team.
- An interest in customer service, business operations, and technology.

Desirable

It would be great if you also have:

- Knowledge of CRM systems or business platforms.
- Interest in technology, automation, or electronics manufacturing.
- Experience working with data, dashboards, or performance reporting.
- Understanding of customer support or service delivery environments.

We're looking for a motivated apprentice with a passion for learning, strong problem-solving skills, and an enthusiasm for developing a career in business operations and customer service within a global technology company.

We Will Offer You

Few organisations can rival our complete package of exciting, leading-edge work in an exceptional location that offers a fantastic quality of life:

- A competitive rewards package featuring an annual bonus opportunity, life assurance, alongside a range of financial wellbeing support including mortgage advice and pension clinics
- Time to rest, recharge and focus on what matters most, with a generous annual leave entitlement, company sick pay and enhanced family leave policies
- Comprehensive health and wellbeing support, including private medical and dental cover options, support with everyday healthcare costs, virtual GP access, second medical opinions, eyecare support, discounted gym membership and a range of mental wellbeing resources.
- Practical support for every stage of life, with confidential employee assistance services and specialist support
- Everyday savings and sustainable lifestyle benefits, including employee discounts and cashback offers
- A great place to work, with free onsite parking, a subsidised canteen offering local and organic food choices and regular social activities.