

ENABLING THE DIGITAL WORLD

Smartphones, computers, networks, self-driving cars, intelligent machines, the latest medical advances, renewable energy – the digital transformation makes our lives easier, safer, and more comfortable.

And we are at the center of it all: The world's leading technology companies manufacture their products with innovative solutions from ASMPT.

Field Service Engineer

We are hiring for a Field Service Engineer for our Mexicali, Baja California, Mexico location. Residents from Monterrey highly encouraged to apply.

Summary:

This position responsible for complete field installation, startup, inspection, maintenance, troubleshooting and repair of company supplied equipment of several products. Depending upon the terms of the contract or project, this may include planning, scheduling, coordinating, cost control and monitoring the work in an advisory capacity to others, as well as supervising company employees in the performance of the work. This also includes documenting all job activity. In this position the engineer is expected to become proficient in basic systems technologies. Some travel may be required.

Key Responsibilities and Duties / Essential Functions:

- Leading complex equipment trial runs, investigative tests, repairs and overhauls.
- Experience with networking, SQL databases and servers.
- Proven experience and the ability to work with software tools.
- Proven experience analyzing and interpreting large amounts of complex data (i.e. bug reports, production data).
- Providing complex product and service training to customers.
- Leading and participating in complex maintenance of tools, test equipment, etc.
- Documenting all inspections, maintenance and repair work, and failures.



Largest hardware and software supplier for the electronics industry



2,000 high-tech patents



12,000 employees from many different cultures



Annual group sales: US\$ 2.49 billion

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- Leading and participating in complex service calls and interfacing with customer personnel to provide quality service and feedback on problem evaluation and resolution.
- Leading assessment of complex product/equipment performance based on field support data and design modifications or improvements.
- Performs complex and technically demanding work.
- Ability to troubleshoot and consult on potential problems and provide effective solutions in relation to application of concepts, techniques, knowledge, or processes.
- Successfully demonstrate leading-edge or extensive knowledge in a technical or specialty area.
- Providing expert advice, training, and technical assistance to support staff, other Field Service team members and train other employees as needed.



Active in over
30 countries

Qualifications and Skills:

- Must be a self-starter with minimal supervision needed.
- Excellent hands-on skills and ability to navigate through complex problems.
- Good written and oral communication and interpersonal skills.
- Strong analytical background.
- Ability to read and interpret schematic diagrams.
- Proficient in Microsoft Office applications.
- Ability to logically troubleshoot complex hardware, software, application and process-related issues and convey this information in a way the customer understands.
- Practical / theoretical in-depth knowledge of Placement machine and Printer software products.
- Intermediate to advanced level of experience with the installation, networking, functional use, and troubleshooting of Placement machines and Printers.
- Must have English language, intermediate to advanced
- Must be able to work overtime and weekends, as needed.

Education and Experience:

- Bachelor's degree in engineering discipline (electrical, mechanical, industrial, will consider other engineering disciplines) or equivalent experience.
- Experience within the SMT industry preferred. Knowledge of Siplace and DEK is a plus
- Windows Operating Systems (i.e. Server, Win7/10/11) and networking experience required.

The ASMPT logo is displayed in white, bold, sans-serif capital letters against a dark red background. The background features a white geometric shape, resembling a stylized mountain or a large 'A', which is partially obscured by the red area.

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Did we raise your interest?

ASMPT is committed to equal employment opportunity and equal pay regardless of e.g. race, colour, religion, sex, national origin, sexual orientation, disability or gender identity.

To apply for this position, please send us your resume to

americas.hr.recruitment@asmpt.com

We are looking forward to hear from you!