

## **FAQ (JAGGAER One Portal) – Frequently asked questions**

### **What is JAGGAER One?**

JAGGAER One is a comprehensive procurement solution that helps companies manage their procurement processes digitally. It offers features for supplier management, sourcing, purchasing, and invoicing. The platform enables efficient communication and collaboration between companies and their suppliers.

### **What are the benefits?**

The portal is accessible worldwide, simply through a web browser. It will enable new ways of working, making it easier for you to apply for contracts with ASMPT and improving the end-user experience.

### **Are there any costs included?**

JAGGAER One is free of charge for all users.

### **How to register to JAGGAER One?**

Registration for JAGGAER One is initiated through an invitation sent via email by ASMPT. Please follow the instructions in the invitation to create an account and complete your registration.

### **When will I receive my invitation to register?**

The onboarding phase for our suppliers on JAGGAER One will take place from August 2024 to December 2024. During this period, we will gradually invite all suppliers to the portal in three waves. If you have not received an invitation yet, you will be invited in the next wave.

### **Will JONAS continue to be available?**

JONAS will remain available to you.

### **Are the master data (product group assignments) transferred from JONAS?**

The transfer of product group assignments from JONAS does not take place. During your registration on JAGGAER, you will be asked to specify the relevant product groups (here: commodity groups) anew.

### **Are the inquiries global?**

In principle, these can take place on a global level.

### **What should I do if I do not want to accept the Code of Conduct during the registration process and prefer to provide my own?**

ASMPT recommends the general acceptance of the Code of Conduct, as collaboration with ASMPT via JAGGAER is not possible without this acceptance. If, after careful review, your concerns still persist, we ask that you contact your direct purchasing contact at ASMPT. It is important that you provide a detailed description/documentation of the passages you object to, so that a prompt agreement can be reached.

### **How does role assignment work? Is it advisable to create an admin who then assigns users, or does each user register themselves?**

The “first” person in your company who receives the invitation for initial registration acts as the admin and adds other users. These users then receive an invitation to register on JAGGAER. Subsequently, all users in your company act as admins and have the ability to assign roles to other users.

### **Is the account registration has limitation per supplier?**

There is no limitation for your company. The person initially invited to JAGGAER can invite as many users as needed.

### **How do we know what categories to choose?**

You can choose all categories that are important for you and with whom you want to work on with ASMPT in the future.

### **Are there alerts from the system when new bids are available?**

As soon as you are invited to a sourcing event, you will receive an email notification. In addition, ASMPT has the possibility to send you a notification that you haven't placed your bid yet with the information of the estimated deadline.

### **Who to contact if I have any questions?**

If you have any questions, please feel free to contact us at the following email address:

[jaggaer@asmpt.com](mailto:jaggaer@asmpt.com)